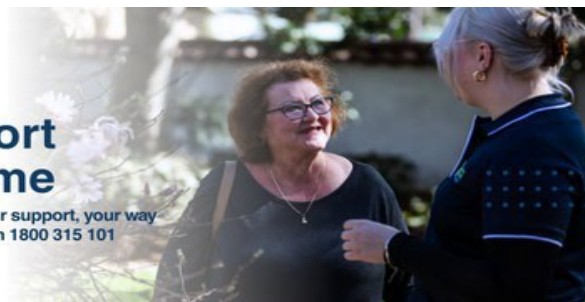




**GPH
Support
at Home**

Your home, your support, your way
Call us today on 1800 315 101



Grand Pacific Health - Support at Home 2025/26

Service Price Guide and Contact Information

Our Support at Home service provides a wide range of tailored support to meet your individual needs, including personal care, domestic assistance, meal preparation, nursing, allied health and social support. Each care plan is designed to support your independence, dignity and wellbeing.

Our Support at Home team is available Monday to Friday, 8:30 AM to 5:00 PM. Please call 1800 315 101 during these hours to speak with our team. If you contact us outside these hours, you can leave a message, and we will return your call within 2 business days.

If you need urgent medical help or there has been a fall or injury, please call 000.

Independence Support

Support to help you maintain independence and continue to manage everyday activities and living well at home. Our team provides caring, respectful support with daily tasks such as self-care, social and cultural connection and transport. No matter the level of help you need, we're committed to helping you live comfortably at home. Equipment, products and minor home modifications can be provided under the Assistive Technology and Home Modifications Scheme (AT-HM)

Personal Care, Social Support and Community Engagement

	Monday to Friday 6am to 6pm	After Hours	Saturday	Sunday	P/ Holiday
Hourly Rate	110	127	154	198	242

Transport

	Transport Tier 1 up to 15km	Transport Tier 2 16 - 30km	Transport Tier 3 31 - 60km
Per trip	80	108	163

Respite

	Monday to Friday 6am to 6pm	After Hours	Saturday	Sunday	P/ Holiday
Hourly Rate	125	144	175	225	275

Therapeutic Services for Independent Living

Monday to Friday	Hourly Rate	Monday to Friday	Hourly Rate
Chiropractic	230	Osteopathy	220
Acupuncture	220	Remedial Massage	220
Art Therapy	200	Diversional Therapy	200

Everyday Living Support

Support to help you keep your home safe and comfortable so you can continue to live independently. Our team provides hands-on support such as domestic assistance, minor maintenance, lawn mowing and preparing meals, helping you keep your home comfortable and manageable. Make the most of your time at home with practical help from our caring team.

Domestic Assistance and Meal Preparation

	Monday to Friday 6am to 6pm	After Hours	Saturday	Sunday	P/ Holiday
<i>Hourly Rate</i>	110	127	154	198	242

Gardening and Home Maintenance and Repairs

	Monday to Friday 6am to 6pm	After Hours	Saturday	Sunday	P/ Holiday
<i>Hourly Rate</i>	115	132	161	207	253

A detailed quote for gardening will be provided before work begins. Additional costs may apply based on size of the areas and green waste removal.

Clinical Support

Specialised care to help you maintain, regain or improve your skills and independence. Our team of qualified health professionals provides clinical care that supports your physical, cognitive and everyday abilities. We help you stay independent, safe and confident in your home.

Nursing Care

	Weekday 6am to 6pm	After Hours	Saturday	Sunday	P/ Holiday
Registered nurse – Per Hour	200	230	280	360	440
Enrolled nurse – Per Hour	180	207	252	324	396
Nursing assistant – Per Hour	125	144	175	225	275

Allied Health and Other Therapeutic Services

Monday to Friday	Hourly Rate	Monday to Friday	Hourly Rate
Counselling or Psychotherapy	200	Psychology	230
Diet or Nutrition	220	Social work	230
Exercise physiology	220	Speech pathology	220
Occupational therapy	230	Podiatry	200
Physiotherapy - In Clinic	230	Music therapy	200
Physiotherapy – In home	280	Allied Health Assistance	220

Physiotherapy – Advanced	325	Aboriginal or Torres Strait Islander Health Worker assistance	200
Aboriginal or Torres Strait Islander Health Practitioner assistance	220		

Quoted Services

Services required that are outside of the above listed services, such as one off deep cleans, will be presented to you as a quote for your acceptance prior to the work being completed.

Care Management Fees

Monday to Friday	Hourly Rate
Care Management	150
Restorative Care Management	185

A 10% care management fee will be deducted from your quarterly budget and allocated to our care management account.

Your care management fee covers the planning and coordination of your support, ensuring you receive the right support for your needs. Your care partner is dedicated to coordinating your services, checking in regularly and adjusting care as your needs evolve, so you can live safely and comfortably at home. This ensures your experience is safe, seamless and tailored to what matters most to you.

Client Contributions

Under Support at Home, you may be asked to contribute towards the cost of your services. The amount you pay depends on your circumstances and the types of services you receive. Contributions are set by the Australian Government following an income and asset assessment completed by Services Australia. Indicative client contribution rates are outlined below.

	Clinical Services	Independence Supports	Everyday Living Supports
Full pensioner	0%	5%	17.5%
Part pensioner or self-funded retiree eligible for a CSHC	0%	Between 5%-50%	Between 17.5%-80%
Self-funded retiree not eligible for a CSHC	0%	50%	80%

* Commonwealth Seniors Health Card (CSHC)

** Australian Government covers the remaining percentage

If you are required to pay a contribution, Services Australia will let you know the amount. We will then provide you with a monthly invoice that clearly outlines any contribution you need to pay, if applicable. More information is available at: [Support at Home fee estimator | My Aged Care](#)

GST: Where services are delivered by an associated provider on behalf of GPH, the cost of these services may include GST. This applies where the associated provider is registered for GST and the service is not classified as GST-free under the *Goods and Services Tax Act 1999*. Any applicable GST will be included in the price charged to the Support at Home Package.