



Mental Health Direct

Schedule of Fees from 1st July 2025

Psychologist				
Service	Standard Fee	Concession Fee	Out of Pocket (Standard)	Out of Pocket (Concession)
Face-to-Face	\$178.95	\$148.95	\$80	\$50
Telehealth	\$178.95	\$148.95	\$80	\$50

Mental Health Counsellor-Social Worker				
Service	Standard Fee	Concession Fee	Out of Pocket (Standard)	Out of Pocket (Concession)
Face-to-Face	\$167.25	\$137.25	\$80	\$50
Telehealth	\$167.25	\$137.25	\$80	\$50

Mental Health Counsellor-Occupational Therapist				
Service	Standard Fee	Concession Fee	Out of Pocket (Standard)	Out of Pocket (Concession)
Face-to-Face	\$167.25	\$137.25	\$80	\$50
Telehealth	\$167.25	\$137.25	\$80	\$50

No Medicare Rebate		
Service	Standard Fee	Concession Fee
Face-to-Face (any provider)	\$170	\$140
Telehealth (any provider)	\$170	\$140

Concessions Accepted

We offer concession rates for the following groups:

- Pensioner Concession Card holders
- Health Care Card holders
- Commonwealth Seniors Health Card holders
- DVA Health Card holders

Please bring your concession card to your appointment to receive the discounted rate.

Missed Appointment Policy

To ensure timely access to care and respect for our clinicians' time, a **\$40 fee** will apply for missed appointments or cancellations made with less than **48 business hours'** notice.

We recognise that unexpected events may occur. Requests for exemption from this fee will be considered on a case-by-case basis, taking into account any extenuating circumstances.

We appreciate your understanding and cooperation in helping us provide quality care to all patients.

