



What is a Consumer Advisory Panel?



Consumer, Carer and Community advisory panels are an important part of our work at Grand Pacific Health (GPH).

The input from our panels makes sure the consumer voice is woven through the work we do, and how we go about it. Representatives are invited to share valuable input on local issues effecting consumers and their carers in our local community, reflect on consumer experiences and importantly be a voice for the community to support decisions and planning at GPH.

What's involved in being a part of a panel?

GPH plans to have this new panel meet every three months, as a group either online or in person at one of our offices across NSW, or both. The meetings last for approximately 3 hours, with a break in the middle. Before the meetings you may need to read materials sent to you prior to the meeting, allowing about an hour for this.

Time to time GPH may reach out to you in between our meetings.

GPH will offer an orientation and training day to all new panel members, a chance to get to know each other, and get to know GPH and the work we do. We also offer panel members opportunities for training and development in advocacy.

Is being involved a volunteer position?

Yes, it is, but your time at the meeting, your travel time, and one hour in preparation for this will be paid at a rate of \$38 an hour.

Who might apply to be on a panel?

The people who take part are representatives of our local communities. They may be:

- Consumers who have used a GPH Program (or another program in the community)
- Carers who have supported a loved one that has taken part in a GPH program or another in the community.
- A member of the community that has an interest in consumer advocacy or already is involved in this work.



I'm interested in being involved, what are the next steps?

- If you are interested, please reach out to the team at GPH using the number below. We will contact you and arrange a time to talk with you over the phone, so you can ask any questions.
- We will then send you a nomination form, which you can return to us via email or drop this into a GPH office (if you would prefer to do this in person you are welcome to do this instead).
- A member of the GPH team will then get in touch to let you know the outcome of your application.

Contacts:

Jo Kain, Business Development Project Officer (Lived Experience)

Phone: **0436653285** or **02 4220 7600**

Email: **quality@gph.org.au**