

New Billing Policy from 1 July 2024



Shell Cove
FAMILY HEALTH

Dear Patients

Our goal at Shell Cove Family Health remains the same as when we opened in July 2011, to provide the highest quality healthcare with a focus on preventative health and chronic disease management.

Unfortunately, due to the rising costs of running a general practice Shell Cove Family Health is needing a small increase our fees as of the 15th of May 2024. It will be our first increase in two years.

A concessional rate will remain in place for the following patients:

- Centrelink Pensioner Concession or Health Care Card holders
- Centrelink Commonwealth Seniors Health Card holders
- Children under 16 years of age
- Aboriginal and Torres Strait Islander patients registered for CTG

Bulk-Billing remains the same for the following services if you have a valid Medicare card:

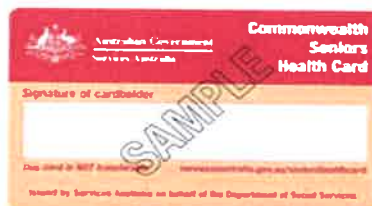
- Care Plans for Chronic disease management (for eligible patients)
- Health assessments (for eligible patients)
- Immunisations as per the National Immunisation Schedule

NEW STANDARD RATES

| Consultation | Fee | Medicare Rebate | Gap fee to patient |
|------------------|----------|-----------------|--------------------|
| Short | \$64.60 | \$19.60 | \$45 |
| Standard | \$87.85 | \$42.85 | \$45 |
| Long | \$127.90 | \$82.90 | \$45 |
| Prolonged | \$167.15 | \$122.15 | \$45 |
| Saturday Gap Fee | | | \$65 |

NEW CONCESSIONAL RATES

| Consultation | Fee | Medicare Rebate | Gap fee to patient |
|------------------|----------|-----------------|--------------------|
| Short | \$44.60 | \$19.60 | \$25 |
| Standard | \$67.85 | \$41.40 | \$25 |
| Long | \$107.90 | \$80.10 | \$25 |
| Prolonged | \$147.15 | \$118.00 | \$25 |
| Saturday Gap Fee | | | \$45 |



Fees apply if you miss or cancel your appointment within two hours. This fee is required to be paid before rebooking.

Non-attendance Fee \$40

Late cancellation Fee \$30