

YOUR RIGHTS & RESPONSIBILITIES AS A CARER

At Grand Pacific Health we want to work together to ensure our clients and their carers get the best possible service.

This form explains what you can expect from us (your rights) and what we ask from you in return (your responsibilities).

You have the right to:

- Be respected for your human worth, dignity, privacy and confidentiality
- Be provided with information, education and support to facilitate your role as a carer
- Receive support for your own difficulties that may emerge through the processes of providing care or support
- Seek further opinions regarding the diagnosis, treatment and support of the person for whom you care for
- Place limits on your availability to the person for whom you're caring for
- Put information concerning family relationships and any other matters relating to the individual to us
- Give feedback about our service and have this listened to

You have the responsibility to:

- Treat our staff and property with respect
- Support the wellbeing and treatment of the person you care for, that is consistent with their best interests
- Consider the opinions of professionals and other staff
- Co-operate with reasonable programs of treatment and support aimed at supporting recovery

If you have any questions about this form or you feel your rights are not being met, please talk to your health worker.

We welcome your complaints or compliments to help us make the service better.